



Stoke Dental – NHS Patient Terms & Conditions / Patient Commitment

As a valued patient of Stoke Dental, we are committed to providing you with high-quality dental care and professional guidance to help maintain your oral health. In return, we ask that you respect our team and adhere to the following terms to ensure the smooth running of the practice and fairness to all patients.

Our Commitments to You

1. We will discuss all recommended treatment options and associated costs with you prior to the commencement of any procedure. A written estimate will be provided for your records.
Please note that treatment plans and costs may vary if clinical circumstances change. Any such changes will be explained to you in advance, and your consent will be sought before proceeding.
2. We will actively support your ongoing oral health by scheduling regular dental examinations and recalls at appropriate intervals, as discussed with you during your appointments.

Your Commitments as a Patient

3. You agree to pay all charges on the day they become due.
Under NHS regulations, Stoke Dental reserves the right to request full payment prior to the commencement of treatment.
4. You must provide **a minimum of 48 hours' notice** should you need to cancel or reschedule an appointment.
This allows us to offer the appointment time to another patient in need of care.
 - Failure to provide sufficient notice or failure to attend an appointment without notice may result in a **missed appointment fee**.
 - For NHS patients, repeated short-notice cancellations or missed appointments may result in the **withdrawal of NHS treatment privileges at the practice**, in accordance with NHS guidance.

Additional Information

Please note that **CCTV** is in operation throughout the premises for administrative purposes, the prevention of crime, and to ensure the safety and smooth operation of the practice.

For further information, please contact **Dr. K. Parekh**.

